



Dover Federal CREDIT UNION

Serving the military, Delaware families, and you...since 1958

Taking Charge of Your Money Just Got Easier



Meet Maxine,
Dover Federal Credit Union's
New Telephone Teller

Dial 302-678-8024 or 800-818-3328

Enter **1**

Enter Your Member Number

Enter Your Password

Select From These Options

Press ***** any time to return to the previous menu

Press **9** to repeat last menu

Press **0** any time to speak with an operator

1 Account and Loan Inquiries

1 Account Balances

- 1 Savings
- 2 Checking
- 3 Other

2 Account History

- 1 List of deposits
- 2 List of withdrawals
- 3 Dividends earned year-to-date
- 4 List of all activity

3 Cleared Checks

- 1 List of checks on your account
- 2 Specific checks on your checking account
- 3 List of checks on a selected account
- 4 Specific checks on a selected account

4 Loan Inquiries

- 1 Balance & payment amounts on line of credit loan
- 2 Balance & payment amounts on other loan
- 3 Loan interest paid year-to-date

2 Payments, Transfers, and Withdrawals

1 Loan Payments

- 1 From savings
- 2 From checking
- 3 From other account

2 Transfers

- 1 Savings to checking
- 2 Checking to savings
- 3 Loan to checking
- 4 Loan to savings
- 5 Select accounts for transfer
- 6 Select loan and account for transfer

3 Cross-Member Transfers

- 1 To your membership
 - 1 Account-to-account transfer
 - 2 Account-to-loan transfer
- 2 From your membership
 - 1 Account-to-account transfer
 - 2 Loan-to-account transfer
 - 3 Account-to-loan payment

4 Check Withdrawals

- 1 Mail a check from savings
- 2 Mail a check from a specified account

3 New Member Numbers and Other Activities

1 Go To A Different Member Account

2 Change Access Code

3 Stop Payment(s)

- 1 Stop single payment

4 Activate New Credit, Debit, or ATM Card

5 Report Lost or Stolen Card